

# BACK TO BUSINESS WITH PROTEK Health & Hygiene Assurance

## What is Health & Hygiene Assurance?

Consumer awareness and concerns in relation to health, hygiene, safety, and security have increased significantly due to the rapid spread of the COVID-19 pandemic. Intertek has recently introduced a health & hygiene assurance program, a new audit solution to help in the prevention of the spread of infection. As the world recovers from COVID-19, this program guides businesses to demonstrate that they are taking the health and safety of their customers seriously.

## Where can we help?



# BACK TO BUSINESS WITH PROTEK Health & Hygiene Assurance

## Level 1: BASIC

An introduction to Infection Control Management.

This basic health & hygiene audit covers the minimum requirements that any organization should adopt to proactively manage and mitigate risks associated with sources of infection within an organization, focusing on cleaning protocols and employee hygiene practices.

**\$400**  
**2 hours**

## Level 2: ADVANCED

The advanced audit builds on the requirements of the Level 1 basic program, with enhanced requirements including:

- Training and communication with staff
- Management of suspected infectious personnel (employees, visitors, contractors)
- Enhanced internal Infection Control Management Team
- Full implementation of risk management related to infection control and delving more deeply into facility design for cleaning effectiveness.

**\$500**  
**3 hours**

## Level 3: CERTIFICATION

Certification builds on the requirements of the Level 2 program, with the addition of rigorous cleaning effectiveness verification, including the use of swab/ ATP testing to demonstrate cleaning effectiveness to the site during the audit.

**\$750+**  
**4 hours**

# Level 1: Basic Infection Control Assessment

Intended for companies and organizations that would like to assess their processes and controls to the minimum requirements. This can be done once or it can be done annually.

- Audit time: 2 hours
- Level of Compliance: Certificate of Compliance
- Swab/ ATP sampling: NA
- External Promotion: includes a marketing pack to help companies communicate with their stakeholders that they have completed a Level 1: Basic Infection Control Assessment.

If your regular management system audit is being conducted on-site we can simply add the extra two hours and the Intertek auditor will complete the assessment during your audit. The option of a remote assessment is also available using Intertek's Inview audit system. Your Intertek Account Manager will work with you to determine if an on-site or Inview Remote Audit assessment is best for you.

Level 1 Basic	2 hours	\$400 USD
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# Level 2 Advanced Infection Control Assessment

Intended for companies and organizations that would like to assess their processes and controls to the advanced requirements of the health & hygiene assurance program. This can be done once or it can be done annually. In addition to Level 1, this assessment includes training and communication with staff; management of suspected infectious personnel (employees, visitors, contractors); access to our enhanced internal Infection Control Management Team as well as full implementation of risk management related to infection control and delving more deeply into facility design for cleaning effectiveness.

- Audit time: 3 hours
- Level of Compliance: Certificate of Compliance
- Swab/ ATP sampling: NA
- External Promotion: includes a marketing pack to help companies communicate with their stakeholders that they have completed a Level 2: Advanced Infection Control Assessment.

If your regular management system audit is being conducted on-site we can simply add the extra three hours and the Intertek auditor will complete the assessment during your audit. The option of a remote assessment is also available using Intertek's Inview audit system. Your Intertek Account Manager will work with you to determine if an on-site or Inview Remote Audit on-site assessment is best for you.

Level 2 Advanced	3 hours	\$500 USD
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# Level 3 Health & Hygiene Certification

Intertek's most robust and comprehensive infection control program. Intended for companies and organizations that would like a complete health & hygiene based certification program with swab/ ATP sampling to verify effectiveness.

- **Audit time:** 4 hours
- **Certification:** Yes
- **Swab/ ATP sampling:** Yes; every 2 months (conducted onsite with immediate results)
- **External Promotion:** includes window decal and/ or door hanger as well as lanyards, badging and official certificate to demonstrate to customers that you have completed Level 3: Health & Hygiene Assurance Certification (marketing material is only valid during the time between audits)

If your regular management system audit is being conducted on-site we can simply add the extra four hours to your audit and the Intertek auditor will complete the assessment at that time. The option of a remote assessment is also available using Intertek's Inview audit system. However, it is highly encouraged to maintain all level 3 activity onsite as the auditor will be required to perform swab/ ATP testing and use calibrated handheld meters to measure surface area cleanliness. Your Intertek Account Manager will work with you to determine if an on-site or Inview Remote Audit assessment is best for you.

Note: If the audit must be remote, then we will ship the equipment to you in advance of the assessment. Our auditors will provide you with the necessary training on how to use the meter and this will be supported by an online training tutorial.

Level 3 Certification	4 hours	\$750 USD plus OPE
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# Resources to Prepare for Your Audit

## Intertek Alchemy Workforce Training Resources

The following training courses are available both as an eLearning video and as a SCORM file for upload to any learning management system (LMS). They are provided in English, Spanish, and Canadian French.

- **"COVID-19: Overview" training course.** Trains employees on effective methods to mitigate the spread of coronavirus and prevent transmission to others.
- **"Effective Handwashing" training course.** The "COVID-19: Overview" course covers proper handwashing to mitigate coronavirus spread. This course provides further detail and techniques specifically.
- **"Visitor Procedures" training course.** Overview of proper attire and procedures to maintain safety when non-employees enter a production area.
- **"Cleaning & Sanitizing Procedures for Food Manufacturers" training course.** Outlines the basic cleaning process for a wet facility to combat microorganisms, including safe handling of chemicals. While not specific to COVID-19, can be incorporated as general best practices.
- **"Cleaning & Sanitizing in a Dry Foods Facility" training course.** Outlines basic cleaning processes for a dry facility to combat microorganisms. While not specific to COVID-19, can be incorporated as general best practices.
- **"Promoting Personal Hygiene" training course.** Shows how to keep you and your clothes clean and free of microorganisms to avoid spreading germs throughout workplace.

## Business Assurance Knowledge & Education Center

For more information:

<https://www.intertek.com/business-assurance/library/>

# PROTEK VISUAL ASSURANCE FOR CUSTOMER & STAFF CONFIDENCE

Level 3  
Health &  
Hygiene  
Certification

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