

# Highlights

# 2020 Highlights

Sustainability is central to everything we do and we are passionate about helping our clients make a difference and bettering ourselves every day.

# 58%

reduction in lost time incidents since 2019

➤ Read more about our health and safety on page 19

Through our vast reach across our

# 300,000

customers and the industries which they occupy, our services help contribute to progress across all of the UN Sustainable Development Goals

➤ Read more about our customers on page 06



➤ Read more about our alignment to the UN SDGs on page 14

For the third consecutive year, Ernst & Young have independently assured our Greenhouse Gas emissions data



Intertek participates annually in CDP's Climate Change Programme



# 43,800

employees across 100 countries



We are an accredited Living Wage Employer in the UK

➤ An index of our sustainability targets and our disclosures - against SASB, GRI and our own more comprehensive TSA standards - is available at [intertek.com/about/our-responsibility](https://www.intertek.com/about/our-responsibility)

# 6.3%

increase in women in senior management roles since 2017

➤ Read more about diversity, inclusion and equality on page 23

Through our actions to reduce carbon emissions,

# 2020

is our first carbon neutral year

➤ Read more about our carbon reduction efforts and commitment to net zero on page 40



We were included in the FTSE4Good Index for the fourth year running

We launched our very own Group-wide 'Kindness' initiative that focuses on employee wellbeing

➤ Read more about our Kindness programme on page 20



We have joined the Business Ambition for 1.5°C campaign and have committed to set science-based emissions reduction targets, across the entire value chain, that are consistent with keeping global warming to 1.5°C above pre-industrial levels



Read more about our strategic progress and 2020 financial results in our Annual Report at [intertek.com/investors/year-in-review-2020](https://www.intertek.com/investors/year-in-review-2020)